

## Service Engineer

**Position: permanent, full time**

**Salary: subject to experience**

Nu-Star is a small, fast growing global business based in Ednaston, Derbyshire. We are a specialist Original Equipment Manufacturer (OEM) of pedestrian operated, battery powered, electric tugs and electric utility vehicles for moving, pushing, pulling and manoeuvring industrial loads.

We supply our products to various sectors all over the world, including exports to; Europe, Asia, Russia, Africa, the Middle East, Australia and New Zealand.

We have a wide product range and continuously innovate by working closely with customers to design, engineer and manufacture bespoke products and attachments to meet their material handling needs. No challenge is too big or small and we pride ourselves on customer service and delivering solutions.

### **Service Engineer duties here at Nu-Star:**

- Routinely service customers electric tugs against a service checklist framework
- Provide the office team with an accurate break-down of parts and labour incurred on each machine
- Manage the service datasheet and pro-actively share data with the office team of upcoming service renewals
- Complete Pre-delivery inspections of all new machines
- Uploading and updating serial number records and service history of machines on the CRM platform
- Assist on break-downs and repair machinery on and off-site
- Delivery and collection of machines when required
- Stock management of parts
- Providing after-sales support

### **What we're looking for:**

- At least 2 years' experience in a similar role
- Mechanical background
- A good- working understanding of electrics and wiring
- Excellent problem-solving skills, using own initiative
- High degree of accuracy and strong attention-to-detail
- A willingness to get stuck in, with a 'can-do' attitude

## What we can offer you

- A competitive salary
- 38.5 hour working week
- 32 days holiday per year (rising to 35 days with length of service)
- Company pension scheme
- Early finish Fridays

## Location

Nu-Star is based in a purpose-built high spec 7,000 sq. ft factory in Ednaston, Derbyshire. It's a beautiful and tranquil rural setting, just 6 miles from Derby city centre, easily accessible by A52.

Ednaston is a stone-throw away from Brailsford, where you'll find the local shop and eateries.

Due to the location candidates must hold a full driving licence.

## Interested?

All enquiries and applications will be treated in the strictest of confidence.

To apply or to find out more email your CV and covering letter to: [personnel@nu-starmhl.com](mailto:personnel@nu-starmhl.com)

**\*\*No agencies\*\***

